

GuestCall IQ™ Restaurant Paging System



HME
WIRELESS®
Onsite Paging

800.925.8091
www.hmewireless.com

Smarter Paging for Shorter
Waits & More Satisfied Customers



GuestCall IQ Restaurant Paging System

A Giant Leap in Guest Paging

HME Wireless jumps ahead with the new *GuestCall IQ* restaurant paging system — a forward leap in technology that sets a new standard for customer service and improves operator efficiency. *GuestCall IQ's* wait-time estimator and basic table management are built right into the base station at no extra charge — an industry exclusive. And our revolutionary, patent-pending renumbering system provides time-and-money savings that will forever change the way you program, stock and reorder guest pagers.

A Win-Win for Everyone

When you hand waiting guests a sleek new *GuestCall IQ* pager, they're free to wander nearby, or sit at the bar and relax, without worrying about losing their table. You reduce walk-outs and congestion at the hostess



Sleek new design for easy portability and added guest convenience.

station, while customers stay satisfied. And *GuestCall IQ* pagers automatically alert guests who go out of range, reducing loss and helping manage costs.



A Revolution in Pager Management

It's Never Been Easier

GuestCall IQ's exclusive, patent-pending renumbering system automatically renumbers pagers at the touch of a button. Simply place them in the interchangeable charger slots at the end of the day. No more tracking numbers to see which ones are missing, or ending up with duplicates when reordering. Keep extras on hand and replace broken or missing pagers almost instantly, to stay running at 100 percent.



With a touch of a button, pagers are automatically renumbered — it's that easy!

Smarter Service, Better Information

Built-In Wait-Time Estimator

Only *GuestCall IQ* offers a wait-time estimator built right into the base station — at no extra charge. Wait times are automatically calculated for you. With more accurate estimates in hand, you'll reduce walk-outs, improve customer experience and turn tables faster.



Estimated wait times are calculated for you on the base station, eliminating guesswork, creating greater confidence from customers.

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Smarter Table Management

Track Table Status

Replace that worn-out old grease pen with new technology that improves customer service and table turns. The *GuestCall IQ* base station gives your host an instant visual display of table status on the floor. Its bright, easy-to-read display provides open and bus table status at a glance.

Add a TableScout transmitter and instantly update table status from the floor.



Base station LCD lets the host station know the status of tables at a glance.

Optional TableScout®

Add a TableScout transmitter to your system so wait and bus staff can update the table status from the dining room, without running back to the host station, reducing labor and turning tables quicker.



Integrate With Your Existing Table Management Software

Already have a full table management software system? No problem. GuestCall IQ's open architecture allows for integration to any table management or kitchen video system. Existing interfaces include:



And you can add a TableScout to update table status on your system right from the dining room.

More Solutions for a More Efficient Restaurant

HME offers a full range of paging solutions to help your operation run more efficiently and profitably.



TableScout®

Update table status from the dining room, wirelessly. Reduce labor and help turn tables quicker.



ServerCall®

Easily page servers from the kitchen. Servers are instantly notified when food is ready, so food is delivered hotter and faster.



Push Button Paging

Put your customers in control of their experience. Customers can request service, the manager, or the check anytime from the convenience of their table.

About HME Wireless, Inc.

An industry leader, HME Wireless, Inc. offers a complete line of reliable, onsite messaging solutions to improve efficiency and customer service for a variety of businesses worldwide. In fact, restaurants, hospitals, church nurseries, salons, and retail businesses are just a few that have been using our systems to increase sales, productivity and customer satisfaction.

About HME Inc.

HME Wireless is a subsidiary of HME Inc., an innovative technology company serving over 60,000 customers worldwide. Founded in 1971, HME helps businesses in the restaurant and professional audio markets enhance productivity and customer service with the most cutting-edge and customer-driven technologies.



HME Wireless, Inc.

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The GuestCall IQ paging system is covered by U.S. Patent No. 8,174,359 B1.

Onsite Paging