

HME

®



3:42 PM		
GUEST	LOCATION	
6	61	
Outdoor	Speed	Seated
(g)	04:10	03:10
58	35	
Outdoor	Speed	Seated
(g)	03:49	02:49
42	124	
Outdoor	Speed	Seated
(g)	03:37	02:37
37	22	
Outdoor	Speed	Seated
(g)	03:37	02:37
54	34	
Outdoor	Speed	Seated
(g)	03:24	02:24
48	84	
Outdoor	Speed	Seated
(g)	03:21	02:21
13	89	
Outdoor	Speed	Seated
(g)	03:21	02:21

GUEST	LOCATION	
3	20	
Outdoor	Speed	Seated
(g)	03:28	03:10
60	36	
Outdoor	Speed	Seated
(g)	03:14	02:48
30	Beverages	
Outdoor	Speed	Seated
(g)	02:53	02:51
9	16	
Outdoor	Speed	Seated
(g)	02:29	02:10
24	12	
Outdoor	Speed	Seated
(g)	02:16	02:0
25	37	
Outdoor	Speed	Seated
(g)	02:13	1:1
35	Beverages	
Outdoor	Speed	Seated
(g)	01:34	.56

GUEST	LOCATION	
33	Beverages	
Outdoor	Speed	Seated
(g)	01:04	2:34
16	Restroom	
Outdoor	Speed	Seated
(g)	00:57	00:44
23		
Outdoor	Speed	Seated
(g)		



Vuze®
Table Location System

Quickly and Effectively Locate Guests



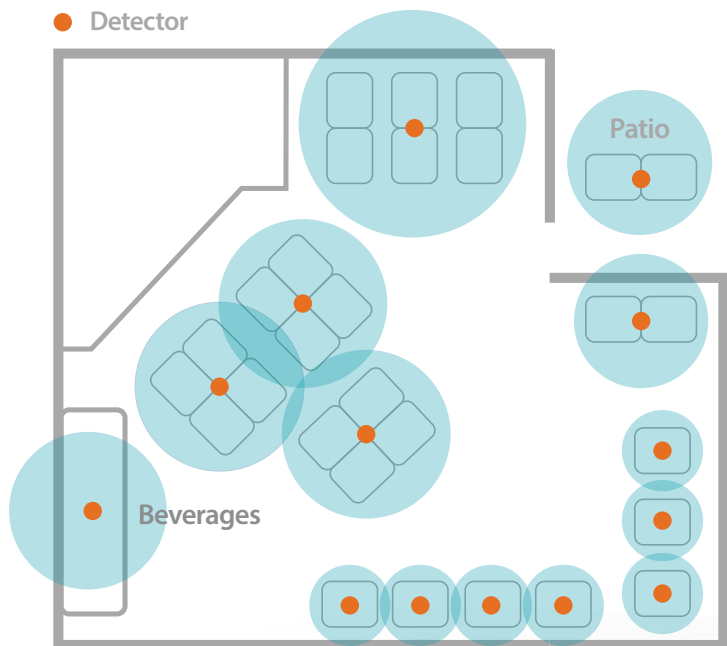
A Better Customer Experience

The Vuze® Table Location System helps create a more enjoyable customer experience. Once customers order their food, simply hand them a guest tag and the system's unique technology does the rest—notifying staff where to deliver each order. Customers are free to find a table and relax until their order arrives.

Whether a customer receives a guest tag at the counter or picks one up at a self-ordering kiosk, crew members will be able to locate them anywhere in the store.



● Detector



Locate Guests Anywhere

Searching for table number tents is a thing of the past. The Vuze Table Location display identifies the location of the customer's guest tag in real time. Employees can quickly locate the customer to deliver their food or notify them that their order is ready for pick up. Whether guests are at a beverage station, sitting outside on the patio, or any other part of the restaurant, Vuze knows exactly where they are.

Scale to Fit Your Needs

Vuze is designed to scale and conform to fit each restaurant regardless of shape. Servers have the ability to track by individual table or by zone. Use fewer detectors to designate zones or place one at every table for individual table location. Detectors can also be easily removed and rearranged according to your needs.

in Your Restaurant

GUEST	LOCATION	GUEST	LOCATION	GUEST	LOCATION
6	61	3		30	Beverages
Deliver	Speed	Deliver	Speed	Deliver	Speed
(g)	04:10 03:19	(g)	03:48 02:49	(g)	02:53 02:01
58	35	60		9	16
Deliver	Speed	Deliver	Speed	Deliver	Speed
(g)	03:37 02:37	(g)	03:24 02:24	(g)	02:25 02:10
42	124	30		23	2
Deliver	Speed	Deliver	Speed	Deliver	Speed
(g)	03:27 02:27	(g)	03:21 02:21	(g)	03:12 02:42
37	22	9		36	10
Deliver	Speed	Deliver	Speed	Deliver	Speed
(g)	03:24 02:24	(g)	03:21 02:21	(g)	00:38 00:30
54	34	24			
Deliver	Speed	Deliver	Speed		
(g)	03:21 02:21	(g)	03:21 02:21		
48	84	25	37	15	24
Deliver	Speed	Deliver	Speed	Deliver	Speed
(g)	03:21 02:21	(g)	03:21 02:21	(g)	00:15 00:08
13	69	35	Beverages	43	Beverages
Deliver	Speed	Deliver	Speed	Deliver	Speed
(g)	03:21 02:21	(g)	03:21 02:21	(g)	00:15 00:08

The Vuze Table Location display keeps you informed of customer location and wait times in real-time. Colored indicators alert staff when orders have exceeded wait-time goals.

Smart Technology

Vuze is more accurate than any other system because it uses active radio frequency identification (RFID) for detection rather than passive RFID. Customers no longer need to place their guest tag directly on the table or in a specific location

for team members to identify where they are. With the use of active RFID technology, Vuze knows exactly where your customer is, whether they are seated or on the move.

Promote Faster Service

Vuze' color-coded display shows a real-time depiction of service times to promote faster service. The easy-to-use display changes from green to yellow or red based on set goals. This prompts employees to act on orders that need special attention. Green is good, yellow means pay attention, and red means speed it up!

Intelligent Reporting

Vuze reporting enables managers to understand speed-of-service performance and take action where needed. View summary information to understand overall speed-of-service performance at a glance, or dive in to the details and gain more insight in to fluctuations throughout the day. Easily identify peak periods and percentage of delayed orders to recognize and resolve staffing issues.



Easily notify to-go customers when their order is ready for pick up.

GUEST	LOCATION	GUEST	LOCATION
3	20		
Deliver	Speed	Deliver	Speed
(g)	03:25 03:10	(g)	03:14 02:49
60	36		
Deliver	Speed	Deliver	Speed
(g)	03:14 02:49	(g)	02:53 02:01
	Beverages		Beverages
	Deliver		Deliver
	Speed		Speed

Streamline To-Go Orders

Vuze also helps you streamline your to-go order process to improve the to-go customer experience. Since to-go customers use the same guest tag as sit-down customers, all you have to do is touch the deliver button on the table location display when their order is ready. The guest tag will light up and buzz, notifying the customer to return to the counter for pick up.

Vuze Benefits

Active RFID > Recognizes customer location inside or outside the restaurant.

Accuracy > System provides quick updates if customers change tables because of active RFID.

Versatility > The active RFID technology implemented in Vuze allows any location to be used for detectors (e.g. tables, beverage stations, play areas, etc.).

Dependable > Guest tags are built to last and designed to withstand the restaurant environment.

Customization > Vuze works on individual tables or in a zone set-up so you can install as many or as few detectors as you need. Easily rearrange detectors when desired to fit your restaurant needs.

User-Friendly > Guest tags activate automatically and track customers throughout the restaurant.

Weather-Resistant Reference Tags > Guest tags are designed to withstand all elements inside or outside the restaurant.

Scalability > System can support as many tags as your restaurant needs.

Vuze Service and Support

Training > Training is provided during installation.

Field Support > On-site support is available in the case of critical event.

Professional Support > Customer support team is trained to answer questions and troubleshoot issues.

Installation > Custom configured for each store and installed by HME qualified technicians.



HM Electronics, Inc.

14110 Stowe Drive
Poway, CA 92064
USA

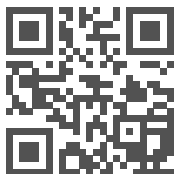
www.hme.com

Tel: (800) 848.4468



About HME

HME was the first to introduce the wireless drive-thru headset system to the QSR industry. Today we lead the industry in the number of worldwide QSR communication and timer-system installations. Each day quick-service restaurants take over 25-million orders using our systems. HME provides communication solutions for the QSR and Fast Casual drive-thru and dining areas, including wireless and cabled communication and timer systems, table location systems, service and support.



**Scan to visit our website or call toll-free (800) 848-4468
or your local authorized HME dealer for more information.**